



November 19, 2001

Nutec Telephone Products
10504 - 103 Street
Edmonton, AB
T5H 2V4

Attention: Gary McCooeye, Sales Consultant

Dear Gary:

As you are aware the telephone is of key importance in today's business world. Without our telephones, customers could not book tee times, arrange for lessons or speak to any of our staff - all very detrimental to our bottom line.

Following our recent voicemail troubles with our previous phone system, I had the pleasure of meeting with you regarding Nutec Telephones. You and the Nutec team listened, provided information and suggested the right application for our needs.

With our new cost-effective system in place at the Golden West Golf Course, we have experienced many benefits. These include:

- Programming capabilities
- Cost-saving in today's market
- Flexibility from the "Day and Time" mode
- Customer service of an exceptional level

Your assistance and dedication were greatly appreciated. I am confident that we will have a long and prosperous relationship with Nutec. See you on the greens!

Yours sincerely;

Shayne McCracken
Owner