



Hallmark
Integrated Tubular Solutions



March 29, 2006

Gerry Gerling
Nutec Telephone Products Ltd.
10504 – 103rd Street
Edmonton, AB T5H 2V4

Dear Gerry:

On behalf of Hallmark Integrated Tubular Solutions and Hallmark Technical Services, I would like to extend my appreciation for the assistance we have received from your customer service staff and technicians, most notably, Carrie Reinhardt, Andrea Hunter and Chris Welch.

Our numerous requests for additional telephone sets, equipment, and programming have been addressed quickly and to our utmost satisfaction. Your staff has offered us outstanding service and they should be commended! We definitely look forward to a continuous business relationship with Nutec; not only due to the system we have in place but for the service we continually receive.

Yours very sincerely,

Kristin Gay
Office Manager
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