

July 2, 2008

Nutec Telephone Products
10504 103 Street
Edmonton, AB T5H 2V4

Dear Gary:

I would like to take this opportunity to thank you for the excellent service we received in the purchase of our new NEC phone system. It has been 6 years since we began the relationship with your company and we have appreciated the quick and thorough response we get every time we have called.

I am really grateful for the time and detail you provided in determining our needs and making sure we obtained the best technology suited to our ever increasing need for better communication with our clients.

Your installation crew, in particular Chris Welch, who has provided us with exceptional service since we purchased our last system, and Terry Morin, who proved invaluable in the installation of this new system, are a big part of the reason we will continue to use the services of your company. The transition from the old to new systems was seamless just as we asked.

All of your support staff – Melanie Basaraba, Rochelle Grass, and Lori Surgin have made each call a pleasure. They truly understand what "Excellent Customer Service" is all about. They must be a reflection of a company that understands their clients needs and does what it takes to obtain and nurture good staff.

Sincerely,
WESTERN REALTY GROUP INC.



Janis James, Administration Manager